

PAYFLEX MEMBER WEBSITE

Create Your Profile & Sign In

PAYFLEX®



Member website experience – Create Your Profile & Sign In

- **Members may access the PayFlex member website from:**
- **stateoftn.payflexdirect.com**

Go to stoftn.payflexdirect.com. Click on SIGN IN.

Home | State of TN

stateoftn.payflex.com/stateoftn/index.html

Apps MEM Checklist - All... Aetna Sites AetNet Homepage... AetNet Homepage... AetNet Homepage... AetNet Homepage C Help Desk Home - Project We...

PAYFLEX®

PARTNERS FOR HEALTH

Create Your Profile | Contact Us | **SIGN IN**

Questions? | Call us at 1-855-288-7936

Planning Tools

Use our planning tools to help you determine your contribution and potential savings with a PayFlex account. You can even explore a list of common eligible expenses.

Use Planning Tools

Type here to search

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Select **CREATE YOUR PROFILE**.

PAYFLEX®

EMPLOYER

CONSULTANT

Member login

SIGN IN

Forgot your [username](#) or [password](#)?

First time user?

CREATE YOUR PROFILE



Complete this page to verify your identity.

QUICK TIPS

- **Your ID number** – This may be your Social Security number, Employee ID or employer designated number.
- **If your account includes a PayFlex Card®**, be sure to have it nearby. You'll need to enter the last 8 digits of your card number after this page.

Get Started



Find Me

Complete the following fields. If you're an employer or consultant, you'll need to contact your PayFlex Account Manager to create your profile.

*Indicates required field

Last Name*:

Mailing address*: ?

ZIP code*:

Your ID number*: ?

Last 4 characters of your ID number*:

Select your ID number type



Enter last 4 characters

Date of birth

MM/DD/YYYY



SUBMIT

For cardholders only – enter the last 8 digits of your card number.

If your account does **NOT** include a PayFlex Card®, you won't see this page.

PAYFLEX®

SIGN IN

Get Started



Find Me

Enter the last eight digits of your PayFlex Card® number.

*Indicates a required field.

PayFlex Card Number*:


Submit

Enter your email address and phone number.

- We may use this information to update you on important account activity.

PAYFLEX®

Secure Access



Your contact information

Enter your email address and phone numbers below. We may use this information to update you on important account activity.

*Indicates a required field

Email address*

Enter your email address

Confirm email address*

Re-enter your email address

Phone number* ⓘ

(xxx) xxx-xxxx

Mobile phone number ⓘ


(xxx) xxx-xxxx

Request a verification code to be sent by email or text.

This is how we verify your account. And it helps us remember your device and browser the next time you login.

PAYFLEX[®]

SIGN IN




Secure Access


Request a verification code

We're happy to remember this device and browser for you. Before we do that, we need to verify your account. To get started, request a verification code below. If you already have a code from us, select **I received my verification code**. You'll only have to do this once for this device and browser.


Email my verification code



Add your mobile phone number here.




Update my contact information



OR

I received my verification code




You can verify your account here by using the code we sent you.

Enter your verification code.

PAYFLEX[®]

SIGN IN

Secure Access



Verify your account

Enter the verification code we sent you.

Verification code

Didn't get a code ? [Request a new verification code.](#)

SUBMIT

Create your profile

- After you verify your account, you'll create your profile. We'll ask you to:
 - Create a username and password
 - Set up security questions and answers
 - Review/accept the Online Services Agreement
-
- **QUICK TIP:** After you create a username and password, you can use it to log into the PayFlex Mobile® app.

Create my profile



Welcome

Complete the following fields to create your profile. The username and password you choose will also work for the PayFlex Mobile® app.

*Indicates a required field.

Create a username*:

Create a password*:

Confirm password*:

Security Question 1*:

Answer 1*:

Security Question 2*:

Answer 2*:

Security Question 3*:

Answer 3*:

Review the [Online Services Agreement](#)